



Delta Warranty Policy

LED Drivers

This warranty policy is provided by Delta Electronics Inc. ("Delta") to you ("Purchaser") for purchasing the LED Drivers product(s) from Delta ("Product"). This policy is only applicable to the Products firstly sold in Europe, US and Japan, and installed from Jan 2022 onwards.

This warranty policy is subject to the provisions set out below and is subject to the attached terms and conditions ("Warranty Terms and Conditions")

A. Warranty period

Subject to the provisions as set out in the Warranty Terms and Conditions, Delta will provide Purchaser the warranty for the Products as 5 (five) years from the date of purchasing ("Warranty Period").

All Products are listed in Appendix 1.

B. Special conditions

- Products were professionally installed and placed in service according to Delta specification and the installation guidelines. Delta reserves the right to adjust such specification and guidelines from time to time without prior notice.
- Purchaser has to promptly provide any complaint information (i.e. system used, installation date and etc.) requested by Delta; no upfront registration is required.
- Compensation is only for the repair, replacement or refund of Product(s) that has been identified by Delta as defective Product(s) in accordance with this Warranty Terms and Conditions also such costs shall be confirmed by Delta in advance; labor cost and other associated costs are not covered under the compensation.

Terms and Conditions

1. Limited warranty

This warranty shall only apply to Delta branded LED Drivers sold by Delta Lighting in the territory of Europe and US (hereinafter referred to as "Product"). The warranty is only applicable to the party purchasing the products directly from Delta (hereinafter referred to as "Purchaser").

Delta warrants that each Product will be free from defects in materials and Workmanship and shall be valid for the period mentioned in the applicable warranty policy. If a Product fails to operate in accordance with this warranty and identified by Delta in advance, Delta will, at its discretion, repair or provide a free replacement of the defective Product subject to the applicable warranty policy and the limited warranty terms and conditions as below.

2. Terms and Conditions

- The free replacement could be a repaired Product, and such replacement only applies to the remainder of the original Warranty Period of the defective Product.
- Within the Warranty Period, for the Product that has been identified by Delta as defective Products and returned by Purchaser pursuant to Section 3, Delta will, at its discretion, repair or replace the defective Product or part without any charges which is recognized by Delta, however, such costs or expense do not include any removal or reinstallation activities, labor costs or other expenses.
- If Delta is not able to repair or replace the defective Product due to the discontinuance of the Product or parts, Delta shall at its sole discretion to refund the purchase price of the Product according to market price of the Product or replace a comparable Product (that can show small deviations in design and product specification) to Purchaser.
- No agent, distributor or dealers is authorized to change, modify, or extend the terms of the warranty on behalf of Delta.
- This warranty only applies when the Product has been properly wired and installed and operated within the electrical values, operating range and environment conditions provided in the specifications, application guideline UL/IEC standards or any other document accompanying the Products.
- If a Product is found to be defective, or not performing in accordance with the product specifications, the Purchaser must notify Delta in writing immediately.
- Delta will facilitate the technical resolution of problems.



- All parts and Products that you return to Delta and for which Delta give you a replacement will become Delta's property upon Delta receipt, and you agree that any unexpired part of this warranty on the replaced part or Product also transfers to Delta. Failure to ship the damaged part or Product back to Delta may result in your being charged for the replacement part or Product at full retail price.

3. The warranty does not cover the following:

- This warranty does not apply to damage or failure arising from or as a result of any abuse, misuse, abnormal use or use in violation of any applicable standard, code or instructions for use, including without limitation, those contained in the latest safety, industry and/or electrical standards for the relevant region(s).
- This warranty shall be void if any repairs or alterations do not duly authorized by Delta in writing and are made to by any other third party. The manufacturing date of the Product has to be clearly readable. Delta reserves the right to make the final decision on the validity of any warranty claim.
- Periodic checks, maintenance, repair and replacement of parts due to normal wear and tear, replacement of consumables.
- Abuse or neglect, misuse, including but not solely limited to the failure to use this Product for its normal purposes or in accordance with the Delta's instructions on usage and maintenance defects resulting from usage of the Product in conjunction with accessories that are not approved by the Delta for use with this Product.
- Failure of the Product arising from incorrect installation or use not consistent with the instructions and technical or safety standards prescribed in the Product user manual or specification. Accidents, acts of God, fire or other external causes, lightning, water, public disturbances, improper ventilation, voltage fluctuations or any cause beyond the control of the Delta.
- Unauthorized modifications, alterations, unauthorized use, commercial use or repairs carried out to the Product in order to comply with local or international technical standards in countries for which this the Delta's product was not originally designed.
- Delta cannot be held liable for electrical supply conditions, including supply spikes, over-voltage/under voltage and Ripple Current control systems that are beyond the specified limits of the products and those defined by the relevant supply standards (e.g. EN 50160 norms).
- This warranty is not transferable to any subsequent purchaser or recipient of the product.

4. Warranty Claims

All Warranty Periods mentioned are subjected to a Delta representative having access to the Product for verification of non-compliance. Warranty claims have to be reported and returned to the local Delta office within fourteen (14) days after discovery, specifying the following information (additional information may be required on request):

- details of the defective Products;
- installation date and invoice date;
- detailed problem description, number and % of failures date-code of failure;
- application, hours burned and number of switching cycles;

Where a warranty claim is justified and confirmed by Delta, Delta will pay for freight expense only provide the prior written notice before shipping to Delta. Delta shall charge Purchaser for returned Products that are not found to be defective or non-conforming as well as the freight, testing and handling costs associated therewith.

5. Limitation of Liability

- This warranty will be the Purchaser's sole and exclusive remedy and Delta shall not be liable for any incidental or consequential damages or breach of any express or implied warranty, including without limitation warranties of merchantability or fitness for a particular purpose of this Product.
- In no event will Delta be liable for the following, regardless of the theory of liability or whether arising out of the use or inability to use the Products or otherwise, even if Purchaser has been advised of the possibility of such damages: (a) indirect, incidental, exemplary, special or consequential damages; (b) loss or corruption of data or interrupted or loss of business; or (c) loss of revenue, profits, goodwill or anticipated sales or savings. All liability of Delta, its officers, directors, employees and agents collectively, to Purchaser, whether based in warranty, contract, tort (including negligence), or otherwise, shall not exceed the total amount paid by Products for the period of six months prior to the date Purchaser initiating the claim for the defective Products that gave rise to the claim. This limitation of liability for Products is cumulative and not per incident.

6. Disclaimer

Notwithstanding the foregoing, except for the warranties expressly provide herein, Delta disclaims any other warranties, whether implied or expressed, including without limitation non-infringement, satisfactory quality, non-interference or accuracy of informational content. Delta disclaims all other obligations or liabilities on its parts and neither assumes nor authorizes any other person to assume any liability in connection with the Goods or performance of this Warranty Terms and Condition.



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Appendix 1: Delta LED Driver Products

Indoor	Outdoor	Signage & Refrigeration
EUCI BA	USCO PRO	USVI S12
EUCI BL	USCI PRO	USVI S24
EUCI BLS	USC4 PRO	USVI RDL
EUCI MINI	USC4 LITE	JPVO S24
EUCI LINEAR	USCI LITE	JPVI S24
JPCI	EUCI LITE	JPVO S12
USCI LINEAR	EUCI PRE	JPVI S12
USCT BL	EUCI PRO	
USCT LINEAR	EUCO ARENA SPORT	
EUCI BA	EUCO PRO	
	JPCO	

*All products shown in product series name.